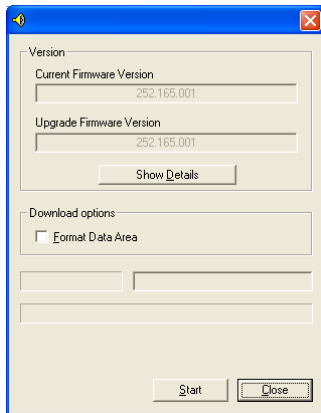


Technical Support Release Note

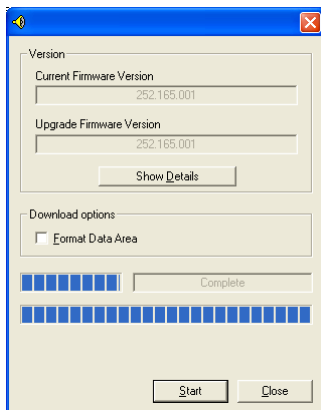
Product: MP3 Player
Model: SX
Firmware Version: 252.165.001

Firmware Upgrade Procedures:

1. Please connect the SX MP3 Player to the computer USB.
2. Your computer should detect and install the player automatically for Windows ME/2000/XP. For Windows 98SE, please install the software provided in the Installation CD.
3. Unzip the Attachment, MP3MMC Audio Player.zip. Extract all contents into a new folder.
- 4 Open an Run the file stupdaterapp.exe from within the new folder you just created.



5. Click **Start** to commence the upgrading. Allow data reformatting if prompted.
6. Once done, the upgrade utility will prompt you that it is completed.



7. Click **Close** to close the application.



Recovery Procedures:

In case the player is corrupted and cannot be power up after upgrade, please do the following:

1. Take out the battery and put it in to the player.
2. Press and hold the **Play/Pause** while you connect the USB cable to the player.
3. Wait until the computer detects **Hardware Recovery**.
4. Follow the on-screen instructions to install the player.
5. Please unzip the Attachment, [MP3MMC Audio Player.zip](#).
6. Run the file [stupdaterapp.exe](#).
7. Perform the upgrade again.

If you still face issues using the upgrade utility, do contact the manufacturer.